

Enterprise Search, reimagined for the agentic AI age

Help employees find information with a reasoning-based approach to search

Basic RAG search solutions struggle in the enterprise. They hallucinate and serve increasingly inaccurate results as they're connected to more sources of information. The path forward is to enhance RAG with reasoning. We call it agentic RAG. Moveworks Enterprise Search deploys agentic RAG by leveraging an advanced Reasoning Engine to understand employee goals, develop intelligent plans to get the right information, search across enterprise systems, and rank based on additional context. Search improves dramatically — results become hyper accurate and personalized, which greatly improves employee productivity....

Stop searching, start researching

Eliminate employee toil

Enable employees to spend more time on high-impact, strategic work instead of wasting time searching for information.

Bring search and action together

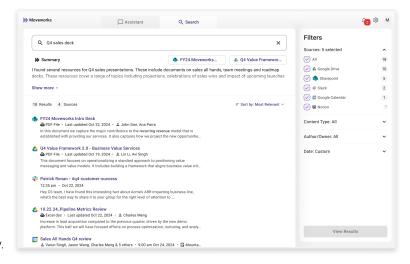
Reduce tool travel. Find the right answers and automate tasks across enterprise applications, all from one web surface.

Get personalized answers

Combine agentic RAG with robust permissions and AI ranking to deliver the most tailored and useful results for every employee.

Make search actually helpful

Bring an intent-driven, goal-oriented approach to information retrieval. Results are instantly summarized and cited for accuracy.



Key features

Reasoning architecture

for source selection, query planning, and fact checking

Companion assistant apps

for Teams, Slack, Google Chat, Zoom, and more

Indexed and live search

techniques for up-to-date and fresh data retrieval

Content integrations

for over 100+ enterprise data and content systems

Citations presence

at the sentence level for credibility and trustworthiness

Granular permissions

and access controls respected at the source level

Web application

combines an assistant and search mode in one surface

Content gateway API

to connect to custom data sources and inhouse systems

Business inbox

surfaces important communications and to-dos for employees

Enterprise grade

security and analytics that meet business requirements

Trusted by 350+ customers



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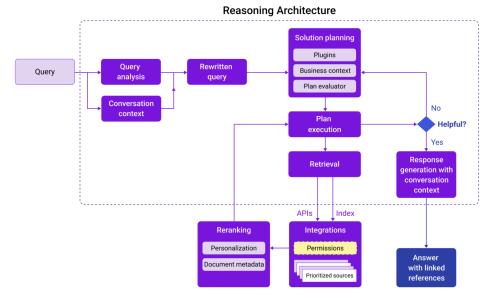




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RAG is severely limited. Agentic RAG applies reasoning and takes search to the next level



How it works

- Query enrichment and rephrasing help ensure that queries are well-specified and include org-specific business context and terminology.
- 2. Reasoning and approach planning enables complex queries to be answered by breaking down the query into logical steps and ensuring that the appropriate information source is used for each step.
- **3. Intelligent retrieval and ranking** identifies the highest confidence results from the prioritized sources with personalization of results to improve relevance.
- **4. Goal-oriented summarization with references** provides employees with responses that can be easily verified to increase the trust between the system and user.

Deploy agentic RAG to help employees search smarter, not harder

	Agentic RAG	Basic RAG
Use of context	Incorporates business and conversation context to adapt the query and improve success of downstrean steps	Limited contextual awareness
Approach planning for complex queries	Breaks down complex queries into multiple sub-tasks and creates a plan to execute the plan	No multi-step reasoning
Select the appropriate tools based on task	Selects from and uses multiple tools autonomously in real time	Decision making is minimal and mostly static or heuristic based
Personalization of results	Incorporates user context to identify the most relevant results	Basic personalization through prompts which is not reliable
Discretion in source and content selection responses	Uses the content authority and confidence of the results to select relevant sources and tailor a response that best answers the query	Static rules and prompts determine retrieval and response generation
Referenceability and trustworthiness	Provides inline references for the user to verify the truthfulness of the summary to underlying data	No references provided

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